

FLEXIBILITY AND A WORKSTATION WORKOUT AT MAYHEW

It's fitting that gymnasts performed at the October party thrown by Mayhew to celebrate the redesign of its Thornhill, ON, showroom: "flexibility" was one of the buzzwords for the evening. "We focus on four key factors when designing any new clients' space, including our own: collaboration, flexibility, space optimization, and wellness," said Steve Cascone, Mayhew's Vice-President of Consulting Services.

A design and consultancy firm founded in 1982, Mayhew is a Steelcase dealership, and the new design of its flagship showroom reflects the latest workplace strategy research from



Mayhew's makeover includes varied spaces for collaborative work.

Steelcase. "Companies no longer look to attract and *retain* talented staff," said Mayhew President Marcia Mayhew. "The focus now is to attract and *engage* talented employees to get the most out of your team

while they are with you. The reality is more than one out of two workers are working for a company for whom they have worked less than five years, and employees

rank quality of the work environment only second to salary when determining job satisfaction, followed by the flexibility to work outside the office."

In Mayhew's own case, this research has found expression in a redesigned showroom that provides ample and varied space for collaborative work.

On the wellness front, one of the recent additions to Mayhew's showroom is a Steelcase Walkstation. Combining a low-speed treadmill with a standing workstation, it allows employees to get a little exercise without having to walk away from the computer.

CANADIAN FM LEADER ALEX LAM NAMED AN IFMA FELLOW IN PHOENIX

In October at its World Workplace conference and expo in Phoenix, AZ, IFMA (International Facility Management Association) announced the 2011 recipients of its highest honour, the IFMA Fellowship. One of this year's Fellows is Alex K. Lam, a well-known Canadian FM leader, educator and public speaker, and a frequent contributor to *CFM&D*.

An IFMA Fellowship recognizes a lifetime of achievement in and around IFMA and the FM field. Mr. Lam is President of the OCB Network, a global facility management consultancy specializing in the delivery of corporate and public facility management, personnel, and outsourcing advice. He is also Chief Development Officer for the NedReach Foundation, which develops healthcare and educational campuses around the globe.



Alex Lam (L) receiving his 2011 IFMA Fellowship from IFMA President and CEO Tony Keane

An IFMA member for nearly 30 years, he has held many local and international IFMA executive positions. Recognized as a Member of the Royal Architectural Institute of Canada in 1972, he was named an Honorary Fellow of the Hong Kong Institute of Facility Management in 2005. Congratulations from us at *CFM&D* on your latest well-deserved honour, Alex!